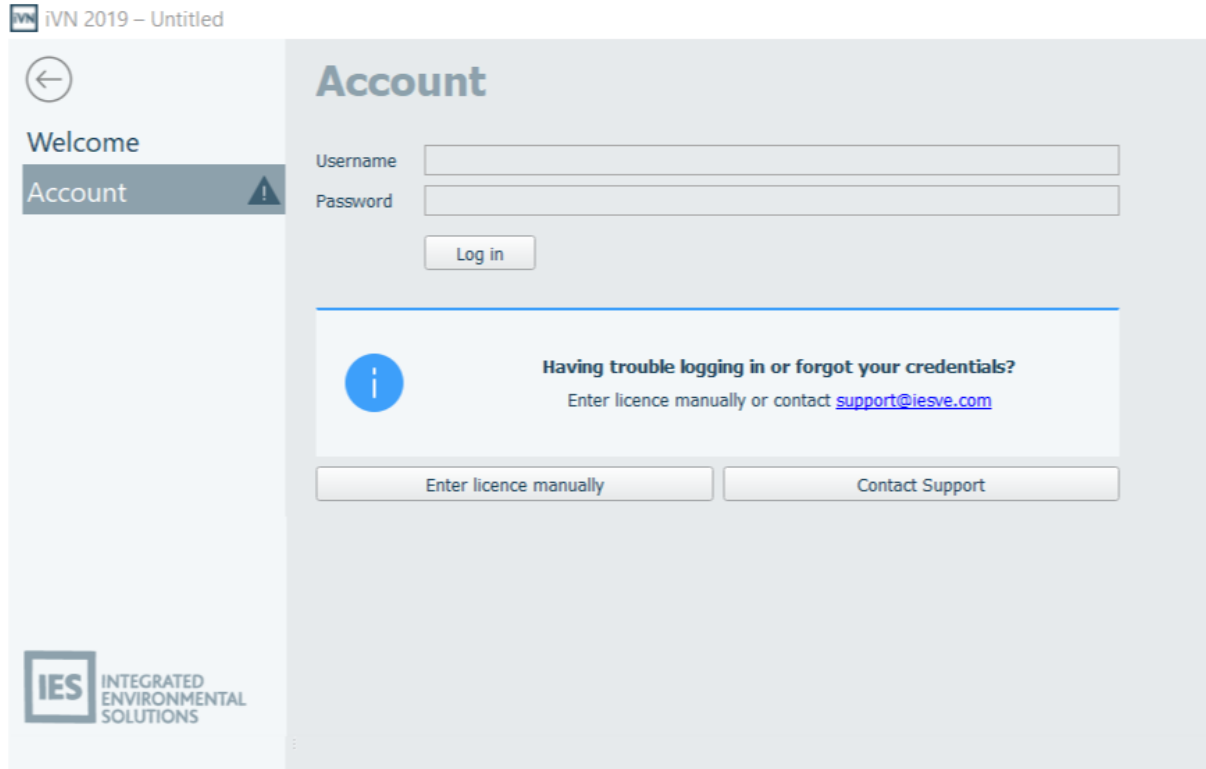


Licence Keys and Configuration

iVN Licence

When iVN is launched for the first time you will be taken to the Account tab and prompted to log in with username and password

iVN 2019 – Untitled



Account

Welcome

Account

Username

Password

Log in

Having trouble logging in or forgot your credentials?
Enter licence manually or contact support@iesve.com

Enter licence manually

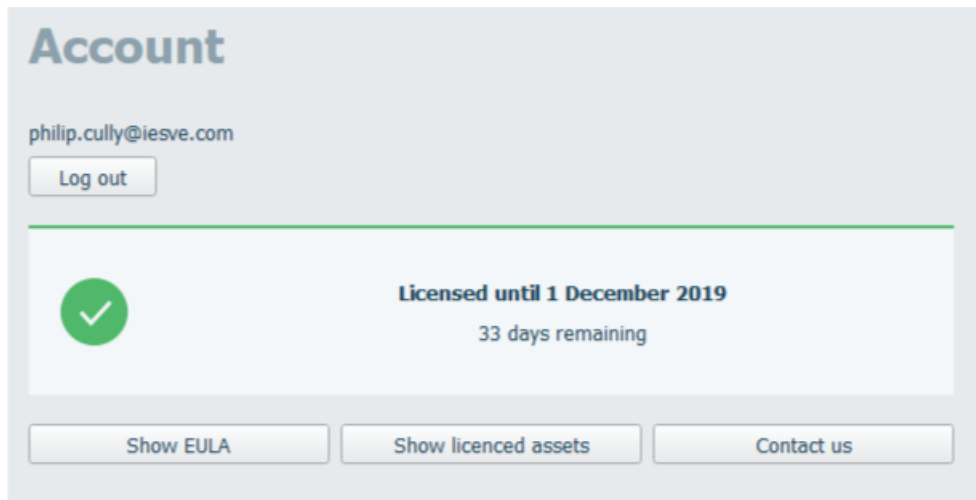
Contact Support

IES INTEGRATED ENVIRONMENTAL SOLUTIONS

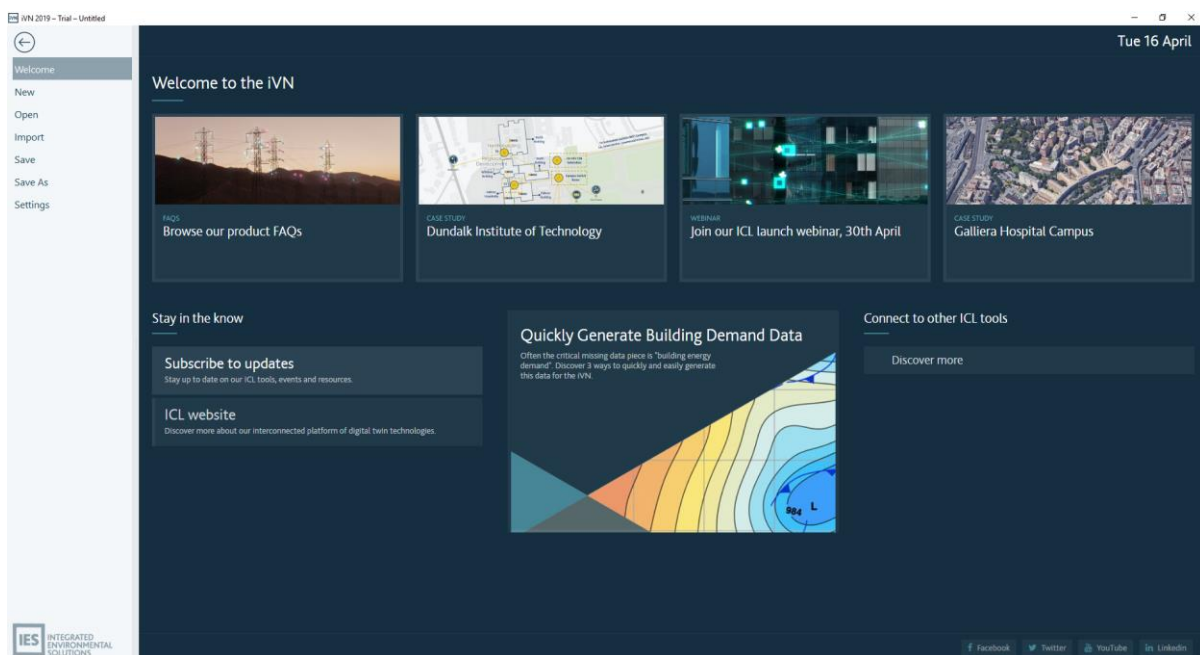
If you are a commercial customer or new trial then you will have been set up with an account on the licence system and can log in with your email address and password that you normally use on www.iesve.com.

If you do not have this access yet then please contact your Account Manager or else keys@iesve.com to request it.

When a valid licence is entered the application will show the status of your subscription.



You can now proceed to the Welcome section of the Homepage and continue to use the software.



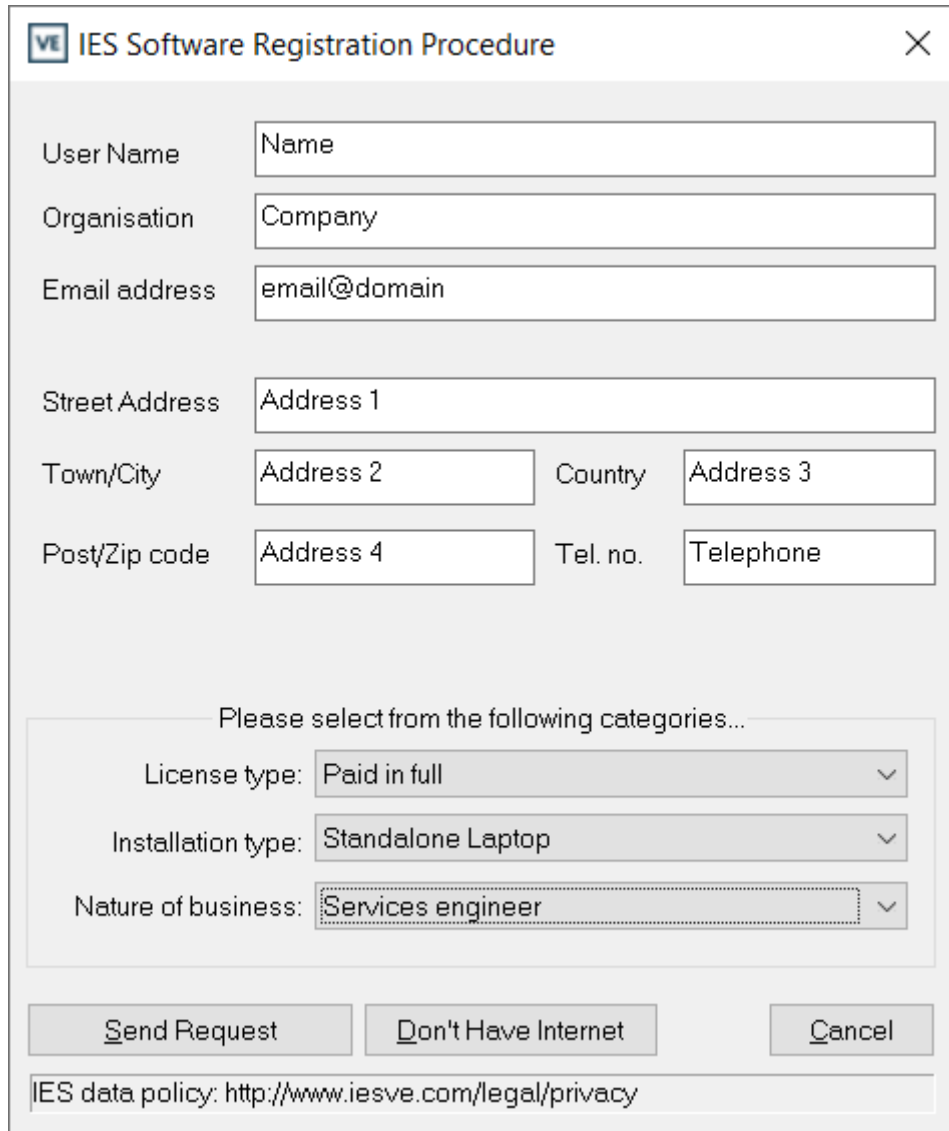
VE Licence

When VE is launched for the first time it will open with no applications loaded. You are required to request the VE_Kernel licence in order to be able to run Energy simulations from iVN.

This can be done in VE as follows:

Click Tools >> Preferences and on General tab ensure 'Use legacy licence activation' is ticked, Next click Help >> Request Licence, complete the form and click Send Request.

Note this will send an email to keys@iesve.com, our team will then check your account with the Account Manager and when verified send back the licence key for VE Kernel



The screenshot shows a dialog box titled "IES Software Registration Procedure" with a close button (X) in the top right corner. The dialog contains several input fields for registration information:

- User Name: Name
- Organisation: Company
- Email address: email@domain
- Street Address: Address 1
- Town/City: Address 2
- Country: Address 3
- Post/Zip code: Address 4
- Tel. no.: Telephone

Below the input fields, there is a section titled "Please select from the following categories..." containing three dropdown menus:

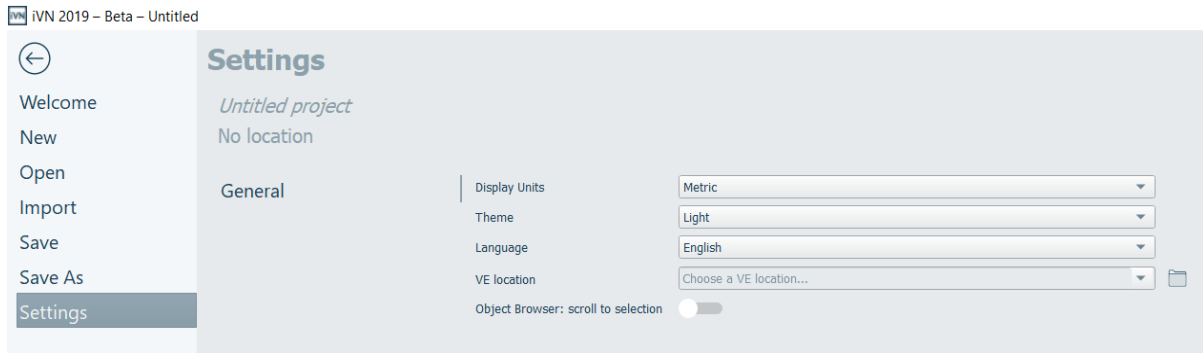
- License type: Paid in full
- Installation type: Standalone Laptop
- Nature of business: Services engineer

At the bottom of the dialog, there are three buttons: "Send Request", "Don't Have Internet", and "Cancel". Below the buttons, there is a text field containing the IES data policy URL: <http://www.iesve.com/legal/privacy>.

iVN & VE Configuration

The final step required for Energy simulation is to connect the iVN to point to VE with energy simulation licence.

Do this in iVN from the Settings menu on the Home-page



Click browse icon on VE Location and then browse to the VE 2019.0.0.0 installation at C:\Program Files (x86)\IES\VE 2019\apps

When the path is set correctly and accepted then the text is grey

